



Kathleen Didato and our friendly staff are happy to schedule your oil delivery, service call, or simply answer your important questions.

Our service department is ready to respond to your heating and air conditioning needs to keep your home at a comfortable temperature. We take great pride in the level of professionalism that we deliver. Whether it is a routine preventative maintenance call, or an emergency situation, your Didato's Oil team is here to help you maintain your level of comfort 24 hours a day.

***"Your Friends in the Business"
Since 1948***

www.DidatosEnergy.com
151 William Street, Middletown, CT 06457
860-347-1764

TERMS OF SERVICE

- A. The Didato's Oil Service Service Plan is only available to persons who purchase their entire year's fuel supply from the Company by way of automatic delivery. In the event that the Customer purchases oil from another oil company, stops doing business with Didato's Oil Service, or if anyone other than Didato's Oil Service technicians render service to the burner or heating equipment, Didato's Oil Service will automatically terminate the Service Plan.
- B. Didato's Oil Service reserves the right to terminate the Service Plan when payments for oil, service, or Service Plan are not made. Payment is due upon receipt of invoice.
- C. The Service Plan will automatically self-renew from year to year at a rate in effect at the time of said renewal unless either party gives 30 days prior written notice to the other party. The Service Plan does not cover the cost of labor or materials for damage when it is caused by electric service interruption, fire, flood, acts of God, water damage, tank leakage, customer negligence, or circumstances beyond the control of the Company.
- D. Didato's Oil Service will inspect and approve all existing heating equipment prior to acceptance in the Company's service plan. The Company is not responsible for, nor will the Company refund, any expenses that may have been incurred prior to the commencement of the Service Plan. Any pre-existing condition(s) must be remedied prior to commencement of coverage. The Service Plan is nonrefundable. Notwithstanding the above, the Service Plan is transferable to a new property owner in the event of a sale of the property.
- E. The Company is equipped to provide emergency service promptly. Telephone requests for service will be accepted 24 hours a day, and emergency service will be rendered with reasonable promptness.
- F. The Didato's Oil Service service plan does not cover the cost of removing and replacing any materials relating to concealed pipes, ducts, oil lines, storage tanks or concealed heating systems.
- G. The Service Plan does not cover obsolete heating units, regular plumbing work, including but not limited to hot and cold water piping. The Company reserves the right to exclude from coverage any heating system which, in the Company's discretion, should be replaced and is not commonly used.
- H. The service plan is available to customers who purchase a minimum of 500 gallons of oil per season. No secondary heating systems are allowed. In the event that the Customer installs a wood stove, coal stove or portable heater, the Company reserves the right to terminate the Service Plan. Didato's Oil Service reserves the right to repair or replace any part which, in the Company's sole discretion, the Company believes is necessary. The Company may substitute parts for others which are obsolete, unavailable or no longer manufactured.
- I. The Service Plan includes the cost of all labor to repair or replace parts as set forth in the respective plan. However, this plan does not cover the cost of labor due to Customer error, Customer's failure to reset the circuit breaker, replace fuse, set thermostat properly, turn on emergency switch, and no oil (unless on automatic delivery and account is current).



Since 1948

**AUTOMATIC
FUEL DELIVERY
ANNUAL SERVICE PLANS**

**CENTRAL AIR
CONDITIONING
SERVICE & INSTALLATION**



www.DidatosEnergy.com

860-347-1764

151 William Street • Middletown, CT 06457

HOD.0001027 • HTG.0303161-S1 • SHM.0002749-SM1

Your satisfaction is our #1 priority.

Service Plans

These plans do not include any materials or labor to repair power vent systems or replacement of electronic circuit boards.

Basic Service

Standard Air Filters
(1 change)
Aquastat
Triple Aquastat
Cad Cell
Burner Motor
Fuel Pump
Ignition Transformer
Drive Coupling
Burner Fan
Nozzle
Nozzle Adapter
Electrodes
Porcelain Insulators
Firomatic Valve
Fan and Limit Control
Burner Control Wiring
Pressuretrol
Pump Strainer
Toggle Switches
Smoke Pipe
Turbulator/Blast Tube
Thermostat (non-clock)
Filter Cartridge
Delay Oil Valve
Circulator Motor + Coupling
Circulator Relay
Blower Motor (up to 1/2 hp)
Draft Regulator
Zone Valve Motor

Premium Service

In addition to the items covered on our Basic Service Plan, the Premium Service Plan covers all of the following:

High Efficiency Air Filter
(1 per plan)
Sight Glass
Relief Valve
Automatic Water Feeder
Mixing Valves
Vent Alarm
Vent and Fill Pipes
Flow Check Valves
Expansion Tank
Expansion Tank Drain
Air Scoop
Combustion Chamber
Humidifier (Pads and Parts)
Blower Bearings + Belts + Pulleys
Pressure and Temp Gauges
Domestic Hot Water Coil
Back Flow Preventor
Baseboard
Registers
Low Water Cut Off
Circulator Pump
Zone Valve
Hi-Vent
Oil Tank Gauge
Exposed Oil Lines

Optional Indirect Water Heater Coverage

Indirect Electric water heater/aqua booster.
Covers: Circulators, flow checks, zone valves, thermostats, relays, relief valves, etc.

Oil Fired Water Heater

Annual tune-up and preventive maintenance of hot water heater, includes oil burner parts and controls. Pressure and temperature relief valves are also covered.

Automatic Delivery



Didato's Oil Service uses a sophisticated data analysis computer software to monitor the level of your oil tank. We call it the *Degree Days advantage*. You can count on us to arrive with your oil delivery in a timely manner.

Premium Quality



The heating oil we deliver to you is enhanced with Q+5, our special detergent additive. This special detergent additive cleans and stabilizes your fuel oil, which helps your heating system operate at peak efficiency.

ANNUAL TUNE-UP

1. Tuning the oil burner with replacement parts if needed (nozzle, filter and pump strainer).
2. Vacuum cleaning of furnace, smoke pipe and chimney base.
3. Lubrication of motors, bearings and shafts.
4. Annual replacement of air filters.
5. Efficiency test for proper mixture of air and fuel to proper specifications.

Complete Air Conditioning Services

- Central A/C Installations
 - Ductless Mini-Split A/C Installations
 - Complete Repair Services
 - Annual Maintenance & Safety Inspections
- see what's included in our A/C system tune-up below...*

ANNUAL A/C SYSTEM TUNE-UP

1. Clean or replace air filter as needed
2. Check refrigerant charge (R-22, R-410A, etc.)
3. Clean coils (indoor & outdoor)
4. Check electrical connections for abnormal depreciation and repair
5. Oil motors and inspect moving parts
5. Adjust settings for maximum efficiency



You can always count on DIDATO'S to deliver the highest quality fuel, air conditioning, service and installation.

www.DidatosEnergy.com
860-347-1764