



**Our friendly staff are happy to schedule your oil delivery, service call or simply answer your important questions.**

***Full Service for all of your Heating & Cooling needs!***

- Oil
  - Propane
  - HVAC
  - Boiler & Furnace Installations
  - Ductless Mini Splits
  - Propane Fireplaces
  - Propane Heat stoves
  - Kohler generators
- AND MUCH MORE!!**

**www.DidatosEnergy.com**  
151 William Street, Middletown, CT 06457  
860-347-1764

## TERMS OF SERVICE

- The Didato's Oil Service Plan is only available to persons who purchase their entire year's fuel supply from the Company by way of automatic delivery. In the event that the Customer purchases oil from another oil company, stops doing business with Didato's Oil Service or if anyone other than Didato's Oil Service technicians render service to the burner or heating equipment, Didato's Oil Service will automatically terminate the Service Plan.
- Didato's Oil Service reserves the right to terminate the Service Plan when payments for oil, service, or Service Plan are not made. Payment is due upon receipt of invoice.
- The Service Plan will automatically self-renew from year to year at a rate in effect at the time of said renewal unless either party gives 30 days prior written notice to the other party. The Service Plan does not cover the cost of labor or materials for damage when it is caused by electric service interruption, fire, flood, acts of God, water damage, tank leakage, customer negligence, or circumstances beyond the control of the Company.
- Didato's Oil Service will inspect and approve all existing heating equipment prior to acceptance in the Company's service plan. The Company is not responsible for, nor will the Company refund, any expenses that may have been incurred prior to the commencement of the Service Plan. Any pre-existing condition(s) must be remedied prior to commencement of coverage. The Service Plan is nonrefundable. Notwithstanding the above, the Service Plan is transferable to a new property owner in the event of a sale of the property.
- The Company is equipped to provide emergency service promptly. Telephone requests for service will be accepted 24 hours a day, and emergency service will be rendered with reasonable promptness.
- The Didato's Oil Service service plan does not cover the cost of removing and replacing any materials relating to concealed pipes, ducts, oil lines, storage tanks or concealed heating systems.
- The Service Plan does not cover obsolete heating units, regular plumbing work, including but not limited to hot and cold water piping. The Company reserves the right to exclude from coverage any heating system which, in the Company's discretion, should be replaced and is not commonly used.
- The service plan is available to customers who purchase a minimum of 500 gallons of oil per season. No secondary heating systems are allowed. In the event that the Customer installs a wood stove, coal stove or portable heater, the Company reserves the right to terminate the Service Plan. Didato's Oil Service reserves the right to repair or replace any part which, in the Company's sole discretion, the Company believes is necessary. The Company may substitute parts for others which are obsolete, unavailable or no longer manufactured.
- The Service Plan includes the cost of all labor to repair or replace parts as set forth in the respective plan. However, this plan does not cover the cost of labor due to Customer error, Customer's failure to reset the circuit breaker, replace fuse, set thermostat properly, turn on emergency switch, and no oil (unless on automatic delivery and account is current).



***"Your Friends in the Business"  
Since 1948***

**AUTOMATIC  
FUEL DELIVERY  
and ANNUAL SERVICE PLANS**



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# Service Plans

These plans do not include any materials or labor to repair frozen pipes, power vent systems or replacement of electronic circuit boards.

## Basic Service

Standard Air Filters  
(1 change)  
AquaStat  
Triple AquaStat  
Cad Cell  
Burner Motor  
Fuel Pump  
Ignition Transformer  
Drive Coupling  
Burner Fan  
Nozzle  
Nozzle Adapter  
Electrodes  
Porcelain Insulators  
Firomatic Valve  
Fan and Limit Control  
Burner Control Wiring  
Pressuretrol  
Pump Strainer  
Toggle Switches  
Smoke Pipe  
Turbulator/Blast Tube  
Thermostat (non-clock)  
Filter Cartridge  
Delay Oil Valve  
Circulator Motor + Coupling  
Circulator Relay  
Blower Motor (up to 1/2 hp)  
Draft Regulator  
Zone Valve Motor

## Premium Service

*In addition to the items covered on our Basic Service Plan, the Premium Service Plan covers all of the following:*

High Efficiency Air Filter  
(1 per plan)  
Sight Glass  
Relief Valve  
Automatic Water Feeder  
Mixing Valves  
Vent Alarm  
Vent and Fill Pipes  
Flow Check Valves  
Expansion Tank  
Expansion Tank Drain  
Air Scoop  
Combustion Chamber  
Humidifier (Pads and Parts)  
Blower Bearings + Belts + Pulleys  
Pressure and Temp Gauges  
Domestic Hot Water Coil  
Back Flow Preventor  
Baseboard  
Registers  
Low Water Cut Off  
Circulator Pump  
Zone Valve  
Hi-Vent  
Oil Tank Gauge  
Exposed Oil Lines

## Optional Indirect Water Heater Coverage

Indirect Electric water heater/aqua booster.  
Covers: Circulators, flow checks, zone valves, thermostats, relays, relief valves, etc.

## Oil Fired Water Heater

Annual tune-up and preventive maintenance of hot water heater, includes oil burner parts and controls. Pressure and temperature relief valves are also covered.

## Automatic Delivery



Didato's Oil Service uses a sophisticated data analysis computer software to monitor the level of your oil tank. We call it the *Degree Days advantage*. You can count on us to arrive with your oil delivery in a timely manner.

### Auto Delivery Advantage

Will-Call	<b>Auto</b>	
X	✓	24/7 Service
X	✓	Lower Prices
X	✓	Loyalty Points
X	✓	Priority Scheduling
X	X	Risk of Running Empty

## +5 Premium Quality

The heating oil we deliver to you is enhanced with Q+5, our special detergent additive. This special detergent additive cleans and stabilizes your fuel oil, which helps your heating system operate at peak efficiency while giving you more usable gallons in your tank.

### ANNUAL TUNE-UP

1. Tuning the oil burner with replacement parts if needed (nozzle, filter and pump strainer).
2. Vacuum cleaning of furnace, smoke pipe and chimney base.
3. Lubrication of motors, bearings and shafts.
4. Annual replacement of air filters.
5. Efficiency test for proper mixture of air and fuel to proper specifications.

*Your satisfaction is our #1 priority.*

## Complete Air Conditioning Services

- Central A/C Installations
- Ductless Mini-Split A/C Installations
- Complete Repair Services
- Annual Maintenance & Safety Inspections

### ANNUAL A/C SYSTEM TUNE-UP

1. Clean or replace air filter as needed
2. Check refrigerant charge (R-22, R-410A, etc.)
3. Clean coils (indoor & outdoor)
4. Check electrical connections for abnormal depreciation and repair
5. Oil motors and inspect moving parts
6. Adjust settings for maximum efficiency

Find us on



You can always count on DIDATO'S to deliver the highest quality fuel, air conditioning, service and installation.

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